APPENDIX E

LIST OF CHARTS IN THE NATIONAL EXECUTIVE SUMMARY REPORT

	Dependent	Independent		
Chart	Variable	Variable	Population	Title
2.1	H99025	XENR_PCM	XINS_COV IN (1,	Average Ratings of Personal Doctor or Nurse, by Enrollment
			2, 3, 6)	Status
2.2	H99055	XENRLLMT	XINS_COV IN (1, 2, 3, 6)	Average Ratings of Health Care at Military and Civilian Treatment Facilities, by Enrollment Status
2.3	H99055, H98096	XENRLLMT	H99037=1	Satisfaction with Health Care at Military Treatment Facilities, 1998-1999
2.4	H99055, H98096	XENRLLMT	H99037=2	Satisfaction with Health Care at Civilian Treatment Facilities, 1998-1999
2.5	H99055	XREGION	All Regions	Satisfaction with Health Care at Military and Civilian Treatment Facilities, by Region
2.6	H99025	XREGION	All Regions	Average Rating of Primary Care Manager, 1998-1999
3.1	H99071	XINS_COV	All Regions	Average Ratings of Health Plan, by Type of Health Plan Used Most Often
3.2	H99071	XREGION	All Regions	Enrollees' Ratings of TRICARE Prime Adjusted for Age and Health Status, by Region
4.1	KMILWAT1, KCIVWAT1	XENRLLMT	XINS_COV IN (1, 2, 3, 6)	Waiting Period for Well-Patient Visits, by Enrollment Status and Type of Facility
4.2	KMILOFFC, KCIVOFFC	XENRLLMT	XINS_COV IN (1, 2, 3, 6)	Waiting More Than 30 Minutes in Doctor's Office or Clinic, by Enrollment Status and Type of Facility
4.3	KBGPRB1	XINS_COV	All CONUS Regions	Problems Getting Referrals to Specialists, by Type of Health Plan
4.4	KBGPRB2	XINS_COV	All CONUS Regions	Problems Getting Necessary Care, by Type of Health Plan
4.5	H99023, H99027, H99047, H99048	XREGION	All Regions	Getting Needed Care, 1998-1999
4.6	H99033, H99043, H99044, H99046	XREGION	All Regions	Getting Care Quickly, 1998-1999
5.1	H99038	XENRLLMT	All CONUS Regions	Population with One or More Visits to a Military or Civilian Emergency Room, by Enrollment Status
5.2	KPRSCPTN	XBNFGRP	All CONUS Regions	Use of Military Pharmacies to Fill Prescriptions Written by a Civilian Provider, by Type of Beneficiary
6.1	HP_PRNTL	XREGION	H99020 IN (1, 2)	Timing of First Prenatal Care, by Region
6.2	HP_MAMOG	XREGION	XSEXA=2 and ZAGE>=50	Breast Cancer Screening in the Past 2 Years, by Region
6.3	HP_PAP	XENR_PCM	All CONUS Regions, XSEXA=2	Cervical Cancer Screening in the Past 3 Years, by Enrollment Status
6.4	HP_BP	XENR_PCM	All CONUS Regions	Hypertension Screening in the Past 2 Years, by Enrollment Status
6.5	HP_FLU	XREGION	ZAGE>=65	Flu Shots Among Population Age 65 and Over in the Past 12 Months, by Region
6.6	HP_PROS	XREGION	XSEXA=1 and ZAGE>=50	Prostate Disease Screening in the Past 12 Months, by Region
7.1	H99051	XENRLLMT	XINS_COV IN (1, 2, 3, 6)	How Well Doctors Listen, by Enrollment Status and Type of Facility
7.2	H99050	XENRLLMT	XINS_COV IN (1, 2, 3, 6)	Helpfulness of Office Staff, by Enrollment Status and Type of Facility
7.3	H99054	XENRLLMT	XINS_COV IN (1, 2, 3, 6)	Time Spent by Doctors, by Enrollment Status and Type of Facility
7.4	H99051,	XREGION	All Regions	How Well Doctors Communicate, 1998-1999

	Dependent	Independent		
Chart	Variable	Variable	Population	Title
	H99052,			
	H99053,			
	H99054			
7.5	H99049,	XREGION	All Regions	Courteous and Helpful Office Staff, 1998-1999
	H99050			
8.1	H99058	XINS_COV	H99057=1	Timely Handling of Claims, by Health Plan
8.2	H99059	XINS_COV	H99057=1	Handling Claims Correctly, by Health Plan
8.3	H99063	XINS_COV	H99062=1	Problems Getting Information from Written Materials, by
				Health Plan
8.4	H99065	XINS_COV	H99064=1	Problems Getting Help from Customer Service, by Health
				Plan
8.5	H99067	XINS_COV	H99066=1	Problems with Paperwork, by Health Plan
8.6	H99063,	XREGION	All Regions	Customer Service, 1998-1999
	H99065,			
	H99067			
8.7	H99058,	XREGION	All Regions	Claims Processing, 1998-1999
	H99059			